



Comhairle Chontae na Gaillimhe
Galway County Council



Galway County Digital Strategy 2020 - 2023





CONTENTS

Why Galway County Needs a Digital Strategy	2
Getting Online	5
Digital Skills	8
Online Communities - Online Services	9
Online Enterprise	11
Implementing the Galway Strategy	13
Appendix A	15
Appendix B	24

DIGITAL GALWAY - ENABLING A DIGITAL SOCIETY



Galway County Council aims to ensure that the county is able to maximise the potential of an electronic-based society through the development of infrastructure, skills and service delivery.

As one of the largest and most rural counties in Ireland, we must harness technology to ensure Galway remains an attractive location to live, learn, work, visit and do business.

The sparse distribution of our population, a county with 179,000 citizens, over an extended geographical area presents logistical challenges to achieve this aim and this digital strategy has been prepared to overcome these challenges.

Most of the citizens of County Galway live in the countryside outside of urban areas. While this can offer a higher quality of life it has often meant lower quality communication services, particularly in regard to access to broadband.

In order to bring about a real digital society two key issues need to be addressed; the supply of broadband services to the home and the development of skills within society to maximise the potential of this new era.

This strategy identifies the importance of broadband to the future economic and social growth of County Galway. It contains a vision for bringing the county to be a truly online society that is well equipped to harness the opportunities that technological change is bringing.

It also highlights the ways we can adopt new technologies to further increase the quality of life in County Galway, particularly for more marginalised and vulnerable communities.

Cllr James Charity
Cathaoirleach
Galway County Council

WHY GALWAY COUNTY NEEDS A DIGITAL STRATEGY

The **Digital Agenda for Europe (DAE)** is one of seven flagship initiatives under the **Europe 2020 Strategy**. It focuses on modern technologies and online services that will allow Europe to create jobs and promote economic prosperity. It aims to improve the daily lives of EU citizens and businesses in a variety of ways.

The **Irish Government** has stated that successful delivery and implementation of the DAE in Ireland is one of its priorities.

One of the key actions of the **National Development plan 2018-2027** is the delivery of high-speed connectivity to all. This is projected to be delivered via a combination of commercial suppliers and government interventions in areas deemed not commercially viable by broadband. In addition, the North Western Regional Assembly: Regional Spatial and Economic Strategy highlights the importance of connectivity in the region with emphasis on broadband and the societal and economic impact it can have.

The **National Broadband Plan**, coupled with increased connectivity that commercial telecoms are delivering throughout the country, brings new challenges and opportunities for communities, businesses and state bodies.

Galway County's Digital Strategy will help identify the county's strengths and weakness as a result of this increased connectivity and will encourage our communities to build on our strengths and to combat our perceived weaknesses.

Galway County's Digital Strategy is a statement of intent and support for the digital development of the county, in a period of increasing connectivity and higher use of digital service, digital technologies and infrastructure. Galway County's Digital Strategy will support the population of County Galway to benefit from these changes.

The Direction of Galway's Strategy

The path of Galway County's Digital Strategy was derived by reviewing existing national and regional plans and strategies relating to digital transformation at a national and regional level.

In 2018 consultants working on behalf of the Department of Rural and Community Development produced a report for each local authority on their digital maturity. As local authorities are to act as the co-ordinators for their county on the drafting of the strategy, this report was used as a baseline or a measure of the county's digital maturity for the purposes of this strategy.

The findings from these reports, coupled with results from a public consultation completed in December 2019 and internal consultations processes, were used to then develop a roadmap for the delivery of this strategy.

International best practice advises that the journey for making the transition to a digital society is to make the change incrementally or in phases, building on strong foundations from which to make the next change.



To make this change the issues Galway County's Digital Strategy will address are listed below in order of perceived priority:

- Digital infrastructure
- Training, education and skills
- Innovation and growth
- Enterprise and employment
- Inclusion and well being
- Digital public services
- Access to information
- Trust, security and privacy

The role of Galway County's Digital Strategy will be to enable more people in Galway to get online and to make the most out of the increasing levels of connectivity becoming available.

Through the process of compiling this information the following strengths and weaknesses were considered while drafting this strategy:

Strengths and Opportunities

1. Opportunities for citizens to work locally, with the delivery of high-speed connectivity, as remote working becomes more realistic for larger numbers of people.
2. For businesses, having an online presence and being able to trade online could stem the loss of trade to online retailers, nationally and internationally.
3. An increasingly connected and engaged population will lead to more innovation.

4. The need to leave rural communities and travel to urban centers to engage in sectors where high-speed connectivity is required will be lessened. This will have positive impacts for these communities around growth, economic spin off effects, and a lower carbon footprint.
5. As rural environments will have the same levels of connectivity as urban centers, this will increase the attractiveness of less urban environments for investment, bringing the potential for repopulation of rural communities.

Weaknesses and Threats

1. Possible sections of our community becoming more disconnected and left behind if access to skills and connectivity is not available to all on equal terms.
2. Businesses not taking advantage of online trading, could see a reduction of over the counter trade, as the communities they once traded with become more digitally engaged.
3. Rural towns losing more business as communities take their business online. This could lead to higher rates of decline of small businesses, shops etc.

By working together to fully embrace the benefits increased connectivity can bring and combating the challenges, we will be ensuring our county, region and country will be at the forefront of a digital transformation and all on the most western coast of Europe.

The 4 themes on the road to becoming a digital society



GETTING ONLINE

The growth in the percentage of households with broadband in the west of the country has grown year on year from 70% in 2010 to 88% by 2018 (CSO-2019). In 2020 the National Broadband Plan will start the process of bringing high-speed broadband to 38,338 properties in County Galway.

Access to high-speed connectivity for all is key to a digitally inclusive society and Galway County Council are at the forefront of ensuring the delivery of this connectivity for County Galway.

The telecommunications sector is a key contributor to Ireland's economy and will continue to play a very important role in enabling businesses to grow, and in improving the day to day lives of individuals and families right across the country.

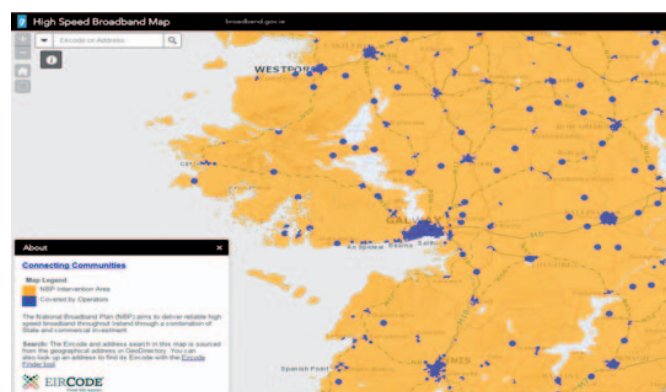
Galway County Council employ a full time Broadband Officer, who works with telecommunications companies to improve service provision throughout County Galway.

Galway County Council is working at a national level to redesign the way services are delivered, making their delivery faster and more economical.

Fibre Broadband

The National Broadband Plan (NBP) is a government policy that aims to ensure that every home, school and business in Ireland – regardless of how remote or rural – has access to high-speed broadband. This is being achieved through a combination of commercial investment across the country and state intervention.

There has been significant commercial investment by telecommunications companies in County Galway in the last number of years, with a number of towns benefiting from a new fibre service. Large areas of the towns of Athenry,



NBP Map of Galway County from gov.ie website

Tuam, Gort, Clifden, Bearna and Oranmore now have a Fibre to the Home Service (FTTH) service available.

In April 2017 Eir made an agreement with the Minister for Communications to provide 300,000 homes and businesses in rural Ireland with access to high speed broadband- 28,868 of these properties were in County Galway.



View from outside the BCP on Inishbofin

State intervention will bring service to areas where commercial operators acting alone are unlikely to invest. These are primarily rural areas. Galway County Council's role in this plan is as the facilitator of the National Broadband Plan rollout and will work with NBI to facilitate the rollout of broadband in County Galway.

The investment through this project in County Galway over the 25 years will be in the order of €153 million, the second highest level of investment in any county in the country.

The total projected number of properties to be serviced by this scheme in County Galway is 38,338, which is 7.13% of the total connections to be delivered under this contract for the whole country.

Public Access Points (PAP)

The availability of PAP (public access points) will be of importance for people who have not yet been able to access a high-speed broadband connection. Public access points will take the form of the following:

- Libraries and public buildings with public WiFi.
- Under the WiFi4EU scheme the EU commission and the Department of Rural and Community Development are funding the installation of WiFi access points in County Galway. Galway County Council is installing 40 WiFi access points under this scheme and will fund their ongoing operational costs.



We have made the information on the locations of these services available to the public on an interactive map via our digital strategy webpage.

Appendix A of this strategy provides information on locations within County Galway where people can get online and enquire about remote working, from libraries to digital hubs.

Broadband Connection Points (BCP)

These locations will provide free WiFi hotspots to the public and have the potential to offer other services to their communities, such as remote working spaces or locations for skills training.

Galway County has 7 BCPs at present.

The sites for the BCPs were chosen based on their geographical locations, and are all in areas where no high-speed broadband service currently exists.

High-speed connectivity will be brought to these locations and maintained in place until the NBI roll out of high-speed fibre service reaches the BCP.

The use of this connectivity will be free to the public.

This scheme is being funded by Galway County Council and the Department of Rural and Community Development.

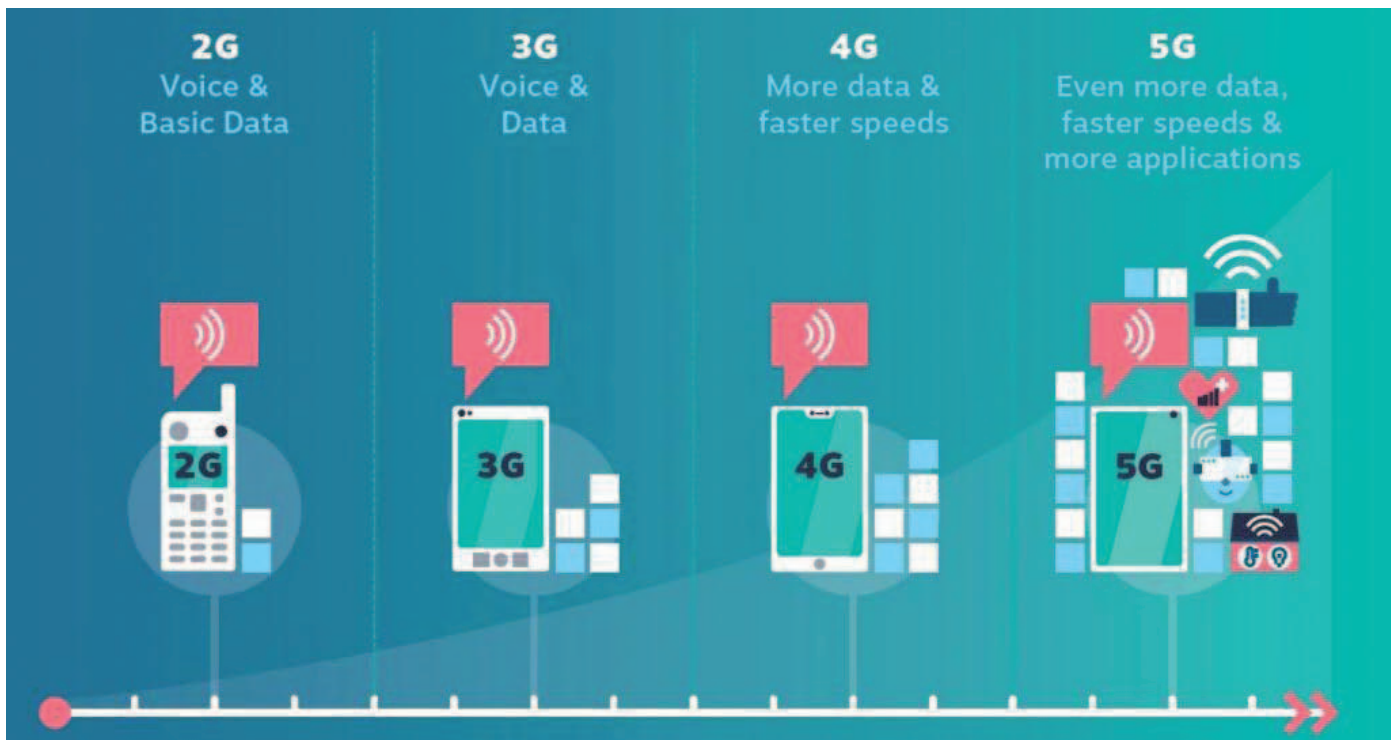


Image from ComReg website

Mobile Coverage

Mobile telecoms infrastructure is a key enabler of equal opportunities in a growing digital economy, in both urban and rural areas.

The use of mobile technologies is set to grow over the coming years as the real-world application of the Internet of Things technologies becomes common place in our everyday.

Information about the locations of telecommunications masts and their services provision in County Galway can be found on the Commission for Communications Regulation (ComReg) website.

The Commission for Communications Regulation (ComReg) website hosts a mobile signal mapping tool, where you can check mobile signal in your area and by network.

Future Technologies

Mobile technology has seen many advancements in the last number of years and with these advancements questions arise on these new technologies. Galway County Council's website will provide links to statutory bodies with roles in the provision of information on these issues, in order to provide people with the most up to date information in this area.

Mobile technologies and services have evolved steadily over the past three decades and continue to do so. Ireland's first "2G" mobile network was launched in 1993. The early 2000s saw the first 3G networks and with them the first mobile internet services. These were followed by 4G networks in the early 2010s which offered faster mobile internet services. 5G is the next generation of mobile technology.

General information about 5G

In 2016, the European Commission issued its 5G for Europe Action Plan. The plan set out several actions for Member States, including a proposed timetable for the deployment of 5G, and called upon Member States to make radio frequency spectrum available for 5G.

Galway County Council's role in relation to the deployment of any wireless telecommunication networks is primarily those responsibilities as set out under current planning legislation.

The Council follows the advice of the competent authorities in Ireland in relation to Telecommunication. That is primarily the Environmental Protection Agency (EPA) and the Commission for Communications Regulation (ComReg).

DIGITAL SKILLS

SKILLS FOR MAKING THE MOST OF BEING ONLINE

Galway County Council is helping to bring high-speed broadband to 10 schools in County Galway under the BCP scheme.

The availability of training/skills is highly important. Connectivity is a tool and without the correct skills this tool will not be fully utilised. As a local authority, we will promote the providers of such training and courses by advertising their events online, via Galway County Council's website, which will be regularly updated on upcoming digitally connected events and courses.

We will seek to promote training for people of all ages and backgrounds and people with different levels of prior experience on computers.

These will include:

- Courses funded by the Government such as Digital Skills for Citizens Scheme, the Skills for Work Programme and IT skills for farmers.
- Digital training courses online through library membership which includes a catalogue of over 500 online courses ranging from yoga to digital photography, computer basics, excel, accounting, web development and much more.

Galway County Council has promoted skills course providers through different mediums previously, but we are now bringing this promotion through a central promotional portal for skills on our Digital Strategy webpage.

As a course provider, you can contact this service by emailing broadbandofficer@galwaycoco.ie.

Galway County Council will continue to support the training providers by providing information online via our digital strategy webpage of the facilities and equipment available in our public libraries and BCPs to support course providers, enabling more courses to be run locally.

Galway County Council will support state and regional bodies with the promotion of courses, training and information campaigns around digital skills.

Appendix B of this strategy provides information on education and skills providers within County Galway where people can enquire about skills training to improve their online experience.

ONLINE COMMUNITIES

Using communications technology, we will bring about greater interaction and integration of communities in Galway and between communities elsewhere in the world. We will counteract the rurality of the county through the development of online activity in the many communities found throughout County Galway. We will work with communities throughout County Galway to engage with vulnerable members of society and provide them with the skills required to engage with the new communication paradigm.

A transformation is taking place in how we communicate. Online media, smart devices, social media, blogging and texting are all new elements in how we engage with one another. It has the potential to reduce perceived distance and isolation. However, without the skills to engage with new technology, people can be further isolated and excluded.

Online Communication Skills Programmes

Engaging in the e-society requires a basic level of skill. There are people in our society who are at risk of being excluded from the technological transformation that is taking place as they don't possess the necessary skills. Working with the Local Community Development Committee (LCDC) and Public Participation Network (PPN) in Galway, we will facilitate the transfer of these skills from e-literate members of communities to those who currently do not have the skills required to engage with the emerging e-society. Continued promotion of events and courses through the Digital Strategy website and the PPN will be maintained.

A recent report¹ commissioned by the Department of Finance and published in December 2019, stated that greater economic rewards are to be achieved by the public by increased use of financial services online.

¹ *Evaluation of Concept of Community Banking in Ireland produced by Indecon for the department of Finance December 2019*

One of the recommendations of this report was “development of initiatives by local authorities as part of digital strategies to assist individuals to apply online for banking services”. By providing more locations for people to get online through Galway County Council supported access networks and by also supporting information on cyber security awareness, we will be enabling the public to gain a greater level of confidence when using these services.

The possible isolation increased connectivity and migration of services online could bring to certain members of the community is a concern. Through promoting awareness of training events on digital skills for all people, young and old we will promote greater opportunities to create connections and links, but we should also be open to investigate new ways technology can deliver a greater sense of cooperation and community.

Galway County Council will support the provision of information in both English and Irish across its website.

Publicly Accessible Broadband

Broadband is available at numerous locations throughout County Galway such as public library services. A number of strategic locations or BCPs have been identified for the delivery of high-speed broadband service where no such service currently exists. Under the NBP these locations will be serviced with a high-speed connection. BCPs are located in different types of facilities across the county and Galway County Council will support BCP operators in making the most of this new connectivity for the facility and their community.

ONLINE SERVICES

Galway County Council will look at ways to transfer more of its services online in the future. To aid this migration of services, Digital Champions will be appointed for each directorate of Galway County Council, who will not only drive the migration to increased digital services provision, but also look for ways to improve the services we currently deliver online.

Independent living

Our aim is to maximise the potential of technology to enable older and vulnerable people live independent lives within their communities. This will mean using technology to tailor our service provision to meet their needs.

Online Health Services

Increasingly primary care is being centralised to large urban centres, imposing health commuting requirements on those engaging with health services. With advances in medical technology, the need for many of these journeys can be reduced with the consequential reduction of stress on already sensitive people. We will work with the HSE to explore the potential advances that can be made here.

The development of ubiquitous broadband services throughout County Galway will create the potential to deliver a greater level of public services online across the fields of healthcare, education, independent living and regulatory services.

Online Local Government

Online systems allow for a more efficient and effective service delivery between the

Use of e-Government

In 2018, over half of internet users (52%) obtained information from websites or apps of public authorities or public services, while 43% downloaded or printed official forms from their websites or apps. Submitting completed forms online was carried out by six out of every ten (60%) internet users.

“The percentage of individuals in the 16 to 29 and 30 to 44 years age groups who recently used the internet (within the previous three months) was twice the corresponding figure for persons aged 60 to 74 years - 97% compared with 48% respectively”.

2018 – Central Statistics office

public and local council services. They can be available 24/7 and citizens can engage with them at a convenient time to undertake transactions, request services, report issues, learn information updates and submit applications.

Open Data

Galway County Council will encourage and drive the uptake and use of Open Data through the ongoing identification, publication, and promotion of suitable data, and in doing so add value to the economy and the citizens it serves by increasing transparency, stimulating citizen engagement, stimulating new business applications, building trust in Government and improving the lives of citizens by ultimately delivering better services.

Online Engagement

Online systems can provide for a richer and more sustained engagement with citizens. Galway County Council will harness online systems to undertake meaningful two-way consultation and engagement with the community.

ONLINE ENTERPRISE

Improved broadband provision exposes local enterprise to the tsunami of globalisation. This can either swamp a small enterprise or allow it to surf a wave of economic success. SMEs need to be ready for when the barrier of poor broadband in a rural economy is removed with the introduction of improved transmission networks.



Galway County Council provide a range of supports through the Local Enterprise Office (LEO) to small enterprise to assist start-ups and SMEs to adapt to the online marketplace.



Online Trading Vouchers

Small businesses throughout Ireland can apply to the LEO for digital vouchers in helping their business trade online. The objective of the scheme is to help small businesses grow their sales, exports and ultimately jobs.

The current Trading Online Voucher Scheme was launched in April 2020 in response to Covid-19. It offers support at 90% to qualifying businesses to a maximum value of €2,500. The new offer also allows previous recipients of the voucher the opportunity to apply for a second voucher.

Additional T&Cs will apply.



Business Mentoring

Mentoring is the process in which a more skilled or more experienced person, serving as a role model, teaches, encourages, advises and befriends a less skilled or less experienced person for the purpose of promoting the latter's personal and/or professional development. Mentoring functions are carried out within the context of an on-going, supportive relationship between the mentor and mentee.

Connected Enterprise Hubs

The provision of digital hubs and remote working spaces aligns with national and regional strategies, and EU initiatives such as Smart Villages, as this infrastructure has the potential to give communities access to the benefits of high-speed access and the opportunities to work locally.

There are hubs/enterprise centres in Ballinasloe, Clonberne, Headford, Abbey, Gort, and Tuam. These facilities are connected to broadband speed networks. In addition, hubs/enterprise centres will be opened in Gort, Clifden and Portumna in the coming years. The Western Development Commission are working to promote digital hubs on the Atlantic Economic Corridor (AEC) under one brand and to create a single point of access of this service on-line. Galway County Council will support the development of this system.

Údarás na Gaeltachta operate a number of digital hubs and co-working facilities under the gteic brand. At present gteic hubs are open in Carna, an Cheathrú Rua, an Spidéal, and na Forbacha.

Galway County Council will work to promote these facilities and the possibilities of remote working for both employees and employers, with the potential to bring jobs back into rural communities.

Galway County Council will, through our website, promote information around the digital hubs currently operating in the county and will support their growth.

Training

Training courses for business are delivered on the following e-commerce related topics:

- Search engine optimisation
- Instagram and Twitter for business
- Facebook for business
- Setting up a business website

Online Initiatives

Initiatives to enable small enterprises to access online markets, for example Made in Galway.

Online Enterprise

Galway County Council will provide a range of supports through the Local Enterprise Office to small enterprises to assist start-ups and SMEs to adapt to the online marketplace.

IMPLEMENTING THE GALWAY STRATEGY

Strategy Delivery, Oversight and Review

This strategy document will act as a guiding template for our transition to a digital society, a live digital version of this document will be delivered by Galway County Council and will be kept up to date on different actions and events that support Galway's Digital Strategy delivery.


Galway County Council will continue to work with commercial companies for the delivery of increased connectivity across the county, so that the digital divide can be further reduced.

Galway County Council will continue to explore ways we can increase and improve upon the services we deliver to the community by the increased use of digital technologies.

Galway County Council will continue to support and promote communities and groups in the creation of facilities that support remote working.

The transition of County Galway to a digital society will require inputs from all stakeholders in the public, private and the community sectors within the county. This will be best achieved by the creation of suitable forums to encourage closer working relationships, so that solutions to common problems can be found. This strategy will be implemented through partnerships between these stakeholders.

Our Digital Strategy's statement of intent will be reviewed in 2023, while our accompanying webpage will be kept up to date as a live version of our strategy.



*Connectivity is a tool,
it's what we make with
it that counts*



Rialtas na hÉireann
Government of Ireland

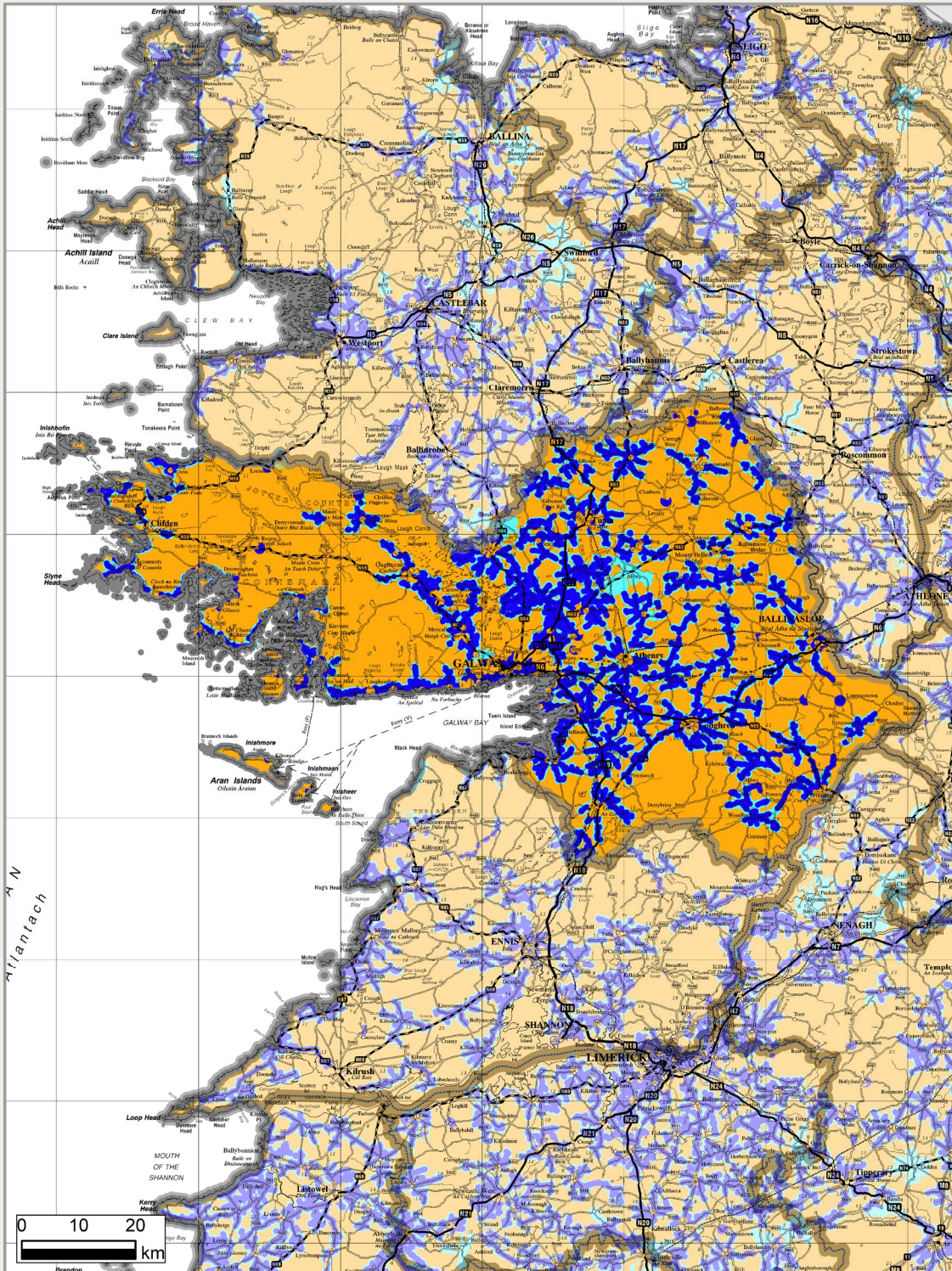
Tionscadal Éireann
Project Ireland
2040

High Speed Broadband Map GALWAY

Q3 2019

National
Broadband Plan

County



Produced by the Department of Communications, Climate Action and Environment, 2019. Ordnance Survey Licence No. EN 0047219 © Ordnance Survey Ireland/Government of Ireland. Published November 2019

Total Number of Premises in GALWAY	135,733
State Intervention Area	28%
Commercial Deployment	71%
Commercial Planned Deployment	1%

www.broadband.gov.ie



European Union
European Regional
Development Fund

APPENDIX A – WHERE CAN YOU GET ONLINE?

Galway County Council's Public Library Digital Infrastructure

Library	Opening Hours	No of Computers Available	Public WiFi	Contact Details
Athenry Public Library Swangate Athenry Co. Galway H65 C992	Monday: Closed Tuesday: Closed Wednesday: 11:00 - 13:00 / 14:00 - 17:00 Thursday: 14:00 - 17:00 / 18:00 - 20:00 Friday: 11:00 - 13:00 / 14:00 - 16:00 Saturday: 11:00 - 13:00 / 14:00 - 17:00	2		Email: athenry@galwaylibrary.ie Telephone: 091 845592
Ballinasloe Public Library McNevin Avenue Ballinasloe Co. Galway H53 W596	Monday: Closed Tuesday: 11:00 - 13:00 / 14:00 - 20:00 Wednesday to Saturday: 11:00 - 13:00 / 14:00 - 17:00	11	Yes	Email: ballinasloe@galwaylibrary.ie Telephone: 090 9643464
Ballybane Public Library Ballybane Neighbourhood Village Castlepark Road Galway H91 FX98	Monday: Closed Tuesday to Saturday: 11:00 - 13:00 / 14:00 - 17:00	12	Yes	Email: ballybane@galwaylibrary.ie Telephone: 091 380590
Ballygar Public Library Market Street Ballygar Roscommon F42 W656	Monday: Closed Tuesday: Closed Wednesday: 10:00 - 13:30 / 14:00 - 16:00 Thursday: Closed Friday: 14:00 - 18:30 Saturday: Closed	1		Email: ballygar@galwaylibrary.ie Telephone: 090 6624919
Clifden Public Library Market Street Clifden Galway H71 Y892	Monday: 14:30 - 18:00 / 18:30 - 20:30 Tuesday: 10:30 - 13:00 / 14:30 - 18:00 Wednesday: 14:30 - 18:00 / 18:30 - 20:30 Thursday: 10:30 - 13:00 / 14:30 - 18:00 Friday: 10:30 - 13:00 / 14:30 - 18:00 Saturday: 10:30 - 13:00 / 14:30 - 17:00	4	Yes	Email: clifden@galwaylibrary.ie Telephone: 095 21092
Dunmore Public Library High Street Dunmore, Tuam Co Galway H54 V802	Monday: Closed Tuesday: 14:30 to 19:00 Wednesday: 11:30 to 13:30 Thursday: 14:30 to 19:00 Friday: 11:30 - 13:30 / 14.30 - 17:00 Saturday: 11:30 to 15:00	2		Email: dunmore@galwaylibrary.ie Telephone: 093 38923
Eyrecourt Public Library Church Lane Eyre Court Ballinasloe Co Galway H53 AW77	Monday: Closed Tuesday: Closed Wednesday: 14:00 - 16:00 / 17:30 - 19:30 Thursday: 11:00 - 13:00 / 14:00 - 16:00 Friday: 11:30 - 13:30 / 14.30 - 17:00 Saturday: 11:30 - 15:00	1		Email: eyrecourt@galwaylibrary.ie Telephone: 090 9675056
Galway City Library Hynes Buildings Saint Augustine Street Galway H91 R6WF	Monday: 14:00 - 17:00 Tuesday: 11:00 - 20:00 Wednesday: 11:00 - 20:00 Thursday: 11:00 - 20:00 Friday: 11:00 - 17:00 Saturday: 11:00 - 17:00	8	Yes	Email: sarkins@galwaylibrary.ie Telephone: 091 561666

Library	Opening Hours	No of Computers Available	Public WiFi	Contact Details
Glenamaddy Public Library Creggs Road Glenamaddy Castlerea Co. Roscommon F45 DY98	Monday: Closed Tuesday: Closed Wednesday: 14:00 - 17:00 Thursday: 17:00 - 19:00 Friday: 14:00 - 17:00 Saturday: 11:00 - 13:00	1		Email: glenamaddy@galwaylibrary.ie Telephone: 094 9659734
Gort Public Library Church Road Gort Co. Galway H91 N5P9	Monday: Closed Tuesday: 14:00 - 17:00 / 18:00 - 20:00 Wednesday: 14:00 - 17:00 Thursday: 11:30 - 13:00 / 14:00 - 17:00 Friday: 11:30 - 13:00 / 14:00 - 17:00 Saturday: 11:30 - 13:00 / 14:00 - 17:00	2	Yes	Email: gort@galwaylibrary.ie Telephone: 091 631224
Headford Public Library Saint Fursa's Hall Church Road Headford Galway H91 N5P9	Monday: Closed Tuesday: 14:30 - 19:00 Wednesday: 11:30 - 13:30 Thursday: 14:30 - 19:00 Friday: 11:30 - 13:30 / 14:30 - 17:00 Saturday: 11:30 - 15:00	2	Yes	Email: headford@galwaylibrary.ie Telephone: 093 36406
Inishbofin Public Library Inishbofin Community Centre Middlequarter Inishbofin Co. Galway H91 TC6C	Monday: Closed Tuesday: 16:00 - 18:00 Wednesday: Closed Thursday: 16:00 - 18:00 Friday: Closed Saturday: 14:00 - 16:00	2		Email: inishbofin@galwaylibrary.ie Telephone: 095 45891
Killimor Public Library Killimor Cultural and Heritage Centre Killimor, Ballinasloe Co. Galway H53 VE48	Monday: Closed Tuesday: 16:30 - 19:30 Wednesday: 10:30 - 13:00 / 13:30 - 16:00 Thursday: Closed Friday: Closed Saturday: 16:00 to 18:00	2		Email: killimor@galwaylibrary.ie Telephone: 090 9676062
Leabharlann an Spidéil An Spidéal Thiar An Spidéal Co. na Gaillimhe H91 NT96	Monday: Closed Tuesday: 10:30 - 13:00 / 14:00 - 20:00 Wednesday: 10:30 - 13:00 / 14:00 - 17:00 Thursday: 10:30 - 13:00 / 14:00 - 20:00 Friday: 10:30 - 13:00 / 14:00 - 17:00 Saturday: 10:30 - 13:00 / 14:00 - 17:00	3		Email: anspeideal@galwaylibrary.ie Telephone: 091 504028
Leabharlann Inis Meáin Ionad Pobail Inis Meáin Ceathrú An Teampaill Inis Meáin Co. na Gaillimhe H91 FC61	Monday: Closed Tuesday: 17:00 - 19:00 Wednesday: Closed Thursday: 14:00 - 16:00 Friday: Closed Saturday: 13:00 - 15:00	2		Email: inismeain@galwaylibrary.ie Telephone: 099 73126
Leabharlann Inis Mór Ionad Fiontair Cholm Ó hIarnáin, Cill Rónáin Íochtair, Árainn Co. na Gaillimhe H91 WN93	Monday: Closed Tuesday: Closed Wednesday: 14:00 - 16:00 Thursday: 14:00 - 16:00 Friday: 11:00 - 13:00 Saturday: 11:00 - 13:00	3		Email: inismor@galwaylibrary.ie Telephone: 099 20937
Leabharlann Inis Oírr Comhar na nOileán, An Trá Inis Oírr Co. na Gaillimhe H91 D27X	Monday: Closed Tuesday: Closed Wednesday: 14:30 - 16:30 Thursday: 14:30 - 16:30 Friday: 14:30 to 16:30 Saturday: Closed	2		Email: inisoirr@galwaylibrary.ie Telephone: 099 75154

Library	Opening Hours	No of Computers Available	Public WiFi	Contact Details
Leabharlann na Ceathrún Rua An Cheathrú Rua Theas Co. na Gaillimhe H91 HY76	Monday: Closed Tuesday: 10:30 - 13:00 / 14:00 - 20:00 Wednesday: 10:30 - 13:00 / 14:00 - 17:00 Thursday: 10:30 - 13:00 / 14:00 - 20:00 Friday: 10:30 - 13:00 / 14:00 - 17:00 Saturday: 10:30 - 13:00 / 14:00 - 17:00	7	Yes	Email: ancheathrurua@galwaylibrary.ie Telephone: 091 595733
Leenane Public Library Leenane Community Hall Derraheeda, Leenane Galway H91 X2P7	Monday: Closed Tuesday: 18:00 - 20:00 Wednesday: 14:00 - 17:00 Thursday: 10:00 - 13:00 Friday: Closed Saturday: 11:00 - 13:00	2		Email: leenane@galwaylibrary.ie Telephone: 095 42920
Letterfrack Public Library Galway Mayo Institute of Technology Conamara West Centre Letterfrack, Galway H91 AH5K	Monday: Closed Tuesday: Closed Wednesday: 10:00 - 12:30 Thursday: 17:00 - 19:30 Friday: 13:00 - 16:00 Saturday: 14:30 - 16:30	3		Email: letterfrack@galwaylibrary.ie Telephone: 091 742666
Library Headquarters Island House Gaol Road Galway H91 RYC9	Monday – Friday: 9:00 - 13:00 / 14:00 - 17:00	3		Email: info@galwaylibrary.ie Telephone: 091 509388
Loughrea Public Library Church Street Loughrea Co. Galway H62 EV61	Monday: Closed Tuesday: 10:30 - 13:00 / 14:00 - 19:00 Wednesday: 10:30 - 13:00 / 14:00 - 18:00 Thursday: 10:30 - 13:00 / 14:00 - 18:00 Friday: 10:30 - 13:00 / 14:00 - 18:00 Saturday: 10:30 - 13:00 / 14:00 - 17:00	5	Yes	Email: loughrea@galwaylibrary.ie Telephone: 091 847220
Moylough Public Library Moylough Community Resource Cultural & Heritage Centre Moylough, Ballinasloe Co. Galway H53 D981	Monday: Closed Tuesday: 11:00 - 13:00 / 13:30 - 17:00 Wednesday: Closed Thursday: 14:00 to 18:30 Friday: Closed Saturday: Closed	1		Email: moylough@galwaylibrary.ie Telephone: 090 9679072
Oranmore Public Library Main Street Oranmore Galway	Monday: Closed Tuesday: 11:00 - 13:00 / 14:00 - 17:00 Wednesday and Thursday: 11:00 - 13:00 / 14:00 to 20:00 Friday: 11:00 - 13:00 / 14:00 - 17:00 Saturday: 11:00 - 13:00 / 14:00 - 17:00	6	Yes	Email: oranmore@galwaylibrary.ie Telephone: 091 792117
Oughterard Public Library The Courthouse Main Street Oughterard Galway H91 CC96	Monday: Closed Tuesday: Closed Wednesday and Thursday: 11:00 - 13:00 / 14:00 - 17:00 / 18:00 - 20:00 Friday and Saturday: 10:00 - 13:00	1		Email: oughterard@galwaylibrary.ie Telephone: 091 557002
Portumna Public Library Castle Avenue Portumna Ballinasloe Co. Galway H53 WN23	Monday: 14:00 - 17:30 Tuesday: 10:30 - 13:00 / 14:00 - 17:30 Wednesday: 14:00 - 17:30 / 18:00 - 20:00 Thursday: 10:30 - 13:00 / 14:00 - 17:30 Friday: 10:30 - 13:00 / 14:00 - 17:30 / 18:00 - 20:00 Saturday: 11:00 - 13:00 / 14:00 - 17:30	2	Yes	Email: portumna@galwaylibrary.ie Telephone: 090 9741261

Library	Opening Hours	No of Computers Available	Public WiFi	Contact Details
Roundstone Public Library Roundstone Town Hall Roundstone Galway H91 EV10	Monday: Closed Tuesday: Closed Wednesday: 15:00 - 17:30 Thursday: 17:30 - 20:00 Friday: 15:00 - 17:30 Saturday: 11:00 to 13:30	1		Email: roundstone@galwaylibrary.ie Telephone: 095 35518
Tuam Public Library High Street Tuam Co. Galway H54 F627	Monday: Closed Tuesday: 10:30 - 13:00 / 14:00 - 17:00 Wednesday: 10:30 - 13:00 / 14:00 - 17:00 Thursday: 10:30 - 13:00 / 14:00 - 17:00 Friday: 10:30 - 13:00 / 14:00 - 17:00 Saturday: 10:30 - 13:00 / 14:00 - 17:00	5	Yes	Email: tuam@galwaylibrary.ie Telephone: 093 24287
Westside Public Library Seamus Quirke Road Galway H91 Y067	Monday: Closed Tuesday: 11:00 to 17:00 Wednesday: 11:00 to 20:00 Thursday: 11:00 to 17:00 Friday: 11:00 to 17:00 Saturday: 10:30 - 13:00 / 14:00 - 17:00	12	Yes	Email: westside@galwaylibrary.ie Telephone: 091 520616
Woodford Public Library Woodford Loughrea Co. Galway H62 EV62	Monday: Closed Tuesday: 14:00 - 17:00 Wednesday: 16:00 - 19:00 Thursday: 11:00 - 13:00 Friday: Closed Saturday: 10:00 - 12:00	1		Email: woodford@galwaylibrary.ie Telephone: 090 9749887

WiFi4EU

The WiFi4EU initiative is a support scheme for the provision of free WiFi access in indoor or outdoor public spaces (e.g. public administration premises, health centres, public parks and squares). This will bring communities more closely into the Digital Single Market, give users access to the Gigabit Society, improve digital literacy and complement the public services provided in those spaces. Galway County Council have been successful in securing funding under this scheme and are now planning to roll out a free public WiFi network across the county at 40 locations. The locations listed below are the proposed sites for this service and are expected to become operational in early 2021.

Property Name	Description	Address
Athenry Heritage Centre	Tourist attraction	North Gate Street, Athenry, Co. Galway, H65 WC57
Athenry Public Library/ Athenry Area Office	Library	Swan Gate, Athenry, Co. Galway, H65 C992
Aughrim Interpretative Centre and Park	Tourist attraction	Cloonameragaun, Aughrim, Co. Galway, H53 KH51
Ballinasloe Area Office	Area Office	Ballinasloe Area Office, Civic Offices, Ballinasloe, Co. Galway, H53 A7K7
Ballinasloe Public Library	Library	McNevin Avenue, Ballinasloe, Co. Galway, H53 W596
Ballinasloe Dunlo Street		Location to be decided
Ballinasloe Main Street		Location to be decided
Ballygar Public Library	Library	Ballygar Library, Market Square, Ballygar, Co. Galway, F42 W656

Property Name	Description	Address
Bearna		Location to be decided
Clifden (Old Fire Station)	Old Fire Station	Westport rd., Clifden, Co. Galway, H71 NN92
Clifden Public Library/Clifden Area Office	Library	Market Street, Clifden, Co. Galway, H71 Y892
Clifden Town Centre		Location to be decided
Dunmore Public Library	Library	High Street, Dunmore, Co. Galway, H54 V802
Eyrecourt Main Street		Location to be decided
Gort Main Street		Location to be decided
Gort Public Toilets	Public Toilets	Gort, Co. Galway,
Headford Public Library	Library	Saint Fursa's Hall, Church Road, Headford, Co. Galway, H91 N5P9
Kilconnell Main Street		Location to be decided
Killimor Public Library	Library	Unit 3, Killimor Cultural and Heritage Centre, Killimor, Ballinasloe, Co. Galway, H53 VE48
Harbour Master's Office on the Pier, Cill Rónáin	Travel point	Cill Rónáin, Inis Mór, Contae na Gaillimhe
Kinvara		Location to be decided
Lawrencetown Community Hall	Community hall	Lawrencetown, Co. Galway, H53 XY27
Leabharlann/Library an Spidéil	Library	An Spidéal Thiar, An Spidéal, Co. na Gaillimhe, H91 NT96
Leabharlann/Library na Ceathrún Rua	Library	An Cheathrú Rua Theas, An Cheathrú Rua, Co. na Gaillimhe, H91 HY76
Loughrea Main Street		Location to be decided
Loughrea Main Street		Location to be decided
Loughrea Main Street		Location to be decided
Loughrea Old Town Hall	Old town hall	Barrack Street, Loughrea, Co. Galway,
Montbellew Fire station	Fire Station	College Road, Montbellew, Co. Galway, H53 P718
Maigh Cuilinn		Location to be decided
Moylough		Location to be decided
Oranmore Main Street		Location to be decided
Oranmore Public Library	Library	Main Street, Oranmore, Co. Galway, H91 PC59
Oughterard Public Library	Library	The Courthouse, Main Street, Oughterard, Co. Galway, H91 CC96
Oughterard Town Centre		Location to be decided
Portumna Public Library	Library	Castle Avenue, Portumna, Ballinasloe, Co. Galway, H53 WN23
Tuam		Location to be decided
Tuam Public Library/Tuam Area Office	Library	High Street, Tuam, Co. Galway, H54 F627
Tuam Town Hall	Public building	The Square, Tuam, Co. Galway, H54 XD61
Woodford Public Library	Library	Woodford Public Library, Woodford, Co. Galway, H62 EV62

Broadband Connection Points (BCP)

Name of Community Facility/Building	Public WiFi	Co- working Spaces	Contact Details
Leitrim Ballydugan Community Centre, Carrowkeel, Kylebrack, Co. Galway, H62 W726	Proposed	Proposed	leitrimballydugancommcentre@gmail.com
Glenamaddy Enterprise and Training Hub, Kilkerrin Road, Glenamaddy, Co. Galway, F45 FH04	Proposed	Proposed	094 9638517
Cortoon Community and Childcare Centre, Brownsgrrove, Tuam, Co. Galway, H54 CP74	Proposed	NA	www.facebook.com/ www.cortooncommunityhall.ie
Comhar Chuigéal Teoranta Leitir Mealláin , Teach Mór, Leitir Mealláin, Co. na Gaillimhe, H91 CH7X	Proposed	Proposed	091 551553 / 087 6871628
Comhar Caomhán Teo, an Trá, Inis Oirr, Co. na Gaillimhe, H91 D27X	Proposed	Proposed	099 75008
Leabharlann Inis Mór, Ionad Fiontair Cholm Ó Hiarnáin, Cill Rónáin Íochtair, Árainn, Co. na Gaillimhe, H91 WN93	Proposed	NA	099 20937
Inishbofin Community Centre, Middlequarter, Inishbofin, Co. Galway, H91 TC6C	Proposed	Proposed	bofindev@inishbofin.com / 095 45861

Digital Hubs

Abbey Muinntir na Tíre – Community Centre

Description	Centre is located 20km from Loughrea, 12km from Portumna and 10km from Woodford in the picturesque village of Abbey. The community centre has available 4 hotdesk/ remote working stations. The main hall has audio visual facilities which could be used for training/conference purposes.
Facilities on offer	Hot desk space, remote working, training (in main hall, hi-spec audio visual available)
Opening Times	09.00 to 17.00
Address	Abbey, Loughrea Co Galway, H62 VY38.
Website	N/A
Contact Details	abbeycommunityhub@gmail.com

Ballinasloe Enterprise Centre

Description	Ballinasloe Enterprise Centre provides flexible workspace and support services to encourage the establishment and development of early stage and developing enterprises.
Facilities on offer	Offices, training rooms, meeting rooms, hotdesks, remote working
Opening Times	Monday to Friday 9.00 am to 6.00 pm
Address	Creagh Road, Ballinasloe, Co. Galway
Website	www.ballinasloeenterprise.ie
Contact Details	Email: info@ballinasloeenterprise.ie Phone: 0909646516

Beechtree Enterprise Centre

Description	High specification 20,000 sq/ft premises, benefiting from fibre broadband, mains gas and located off the M17. It offers a range of office, co-working and manufacturing spaces to clients across a range of sectors and industries as well as shared services such as boardroom and conferencing hire.
Facilities on offer	Hot desks, light industrial manufacturing spaces, remote working, individual cubicles, individual offices, shared conference room.
Opening Times	8am – 5pm
Address	Weir Road, Tuam, Co. Galway
Website	www.beechtreepark.com
Contact Details	087 1795060

Ur Office, Clonberne

Description	Hot desk spaces, remote working facilities, virtual office, fully equipped conference room with the necessary projectors and IT requirements and facilities to provide online training.
Facilities on offer	Hot desk space, remote working, virtual office, conference facilities and online training including all the ancillary facilities, kitchen facilities.
Opening Times	8.30am to 6pm
Address	Unit 8, Clonberne Community Enterprise Centre, Clonberne, Ballinasloe.
Website	www.clonberne.ie
Contact Details	086 2557942

Forge Works, Gort

Description	We aim to create sustainable employment for the Burren Lowlands community by promoting entrepreneurship, offering guidance and support to traditional and non-traditional business start-ups and bringing remote work to our diverse rural community.
Facilities on offer	Forge Works will offer online training courses and coworking space to help people in our community to upskill and find sustainable remote employment. Following the impact of Covid-19, we've redesigned our coworking space, which features an innovative office plan and caters for safe, secure remote working and videoconferencing.
Opening Times	9am to 6pm Monday to Friday
Address	Courtney's Lane, George St, Gort, Co. Galway H91 R6W2
Website	www.forgeworks.ie
Contact Details	Email: manager@forgeworks.ie Phone: 087 633 4895

gteic@AnCheathrúRua

Description	gteic@AnCheathrúRua provides a secure, vibrant and flexible working environment in the heart of the Conamara Gaeltacht, whether you live in the area or are simply traveling through the region. The hub is managed by Comharchumann Mhic Dara Teo. on behalf of Údarás na Gaeltachta.
Facilities on offer	Hot desks, co-working spaces, incubator units, private offices, gigabit enabled broadband, high-speed WiFi, conference room, video conferencing, meeting/training spaces, ample car parking, shared refreshment and breakout facilities
Opening Times	Hot desks 24/7 if booked in advance. Co-working spaces and private offices 24/7 access.
Address	gteic@AnCheathrúRua, An Cromptán, An Cheathrú Rua, Co. na Gaillimhe, H91 X4WH.
Website	www.gteic.ie
Contact Details	Email: CRua@gteic.ie Phone: 091 869750

gteic@AnSpidéal

Description	gteic@AnSpidéal is a state-of-the-art facility providing a secure and flexible working environment located in the vibrant coastal town of An Spidéal in the Conamara Gaeltacht. It is only 20 minutes from Galway City with a regular daily bus service.
Facilities on offer	High-speed WiFi, conference room, video conferencing, meeting/training spaces, ample car parking, shared refreshment and breakout facilities
Opening Times	Hot desks (Monday-Friday, 9am–5pm) Co-working spaces & private offices 24/7 access
Address	gteic@AnSpidéal, Páirc na Meán, An Spidéal, Co. na Gaillimhe, H91 CH01
Website	www.gteic.ie
Contact Details	Email: AnSpidéal@gteic.ie Phone: 087 455 0351

gteic@Carna

Description	Whether you're an eworker, concept developer, inventor, start-up, scaling or small-medium-sized company our fully-equipped spaces can easily adapt to your needs.
Facilities on offer	Hot Desks 1000MBps Gigabit enabled Broadband High Speed WiFi Co-working spaces Competitive rental rates Ample parking
Opening Times	Hot desks (Monday-Friday, 9am-5pm) Co-working spaces 24/7 access
Address	gteic@Carna, Roisín na Mainiach, Carna, H91 Y295.
Website	www.gteic.ie
Contact Details	Email: Carna@gteic.ie Phone: 095 32688

gteic@NaForbacha

Description	gteic@NaForbacha is located on the Údarás na Gaeltachta Business Park in Na Forbacha in the Galway Gaeltacht between Bearna and An Spidéal. The hub provides a secure working environment with ample free parking and is only 12km from Galway City with a regular bus service.
Facilities on offer	Hot desks, co-working spaces, incubator units, private offices, gigabit enabled broadband, high-speed WiFi, conference room, video conferencing, meeting/training spaces, ample car parking, shared refreshment and breakout facilities
Opening Times	Hot desks (Monday-Friday, 9am–5pm) Co-working spaces & private offices 24/7 access
Address	gteic@NaForbacha, Pairc Ghnó Na Forbacha, Na Forbacha, Co. na Gaillimhe, H91 NHT4
Website	www.gteic.ie
Contact Details	Email: NaForbacha@gteic.ie Phone: 087 455 0351

The Hub Headford @ Moyne Villa FC

Description	Hot desking space with 10 desks, printer & paper included, two meeting rooms for clubs or business and small groups, exercise classes & learning, meeting rooms hold approx 40-50 people.
Facilities on offer	Hot desk space and meeting room facilities, printer and paper, fully fitted kitchen.
Opening Times	24 Hr.
Address	Moyne Villa FC, Church Road, Headford, H91 H275.
Website	www.moynevilla.ie
Contact Details	086 8954304

APPENDIX B – MAKE THE MOST OF BEING ONLINE - EDUCATION & SKILLS PROVIDERS

Educational Providers

Galway-Mayo Institute of Technology (GMIT)	
Description	<p>GMIT delivers undergraduate and postgraduate courses at its five campuses in the west of Ireland; Dublin Road and Monivea Road in Galway City, Castlebar in Co Mayo, Letterfrack and Mountbellew in Co Galway, supported by three research centres and two Innovation Hubs.</p> <p>Dr Orla Flynn is head of the organisation, leading a regionally dispersed community of 700 staff and 7,000 students. The institute offers over 100 CAO courses in Agriculture, Business, Computing & Science, Design & Creative Arts, Engineering, Furniture Design & Technology, Hotel & Tourism, Nursing & Social Care, and Outdoor Education, in addition to Springboard upskilling courses and postgraduate courses, many of which are delivered online. GMIT's undergraduate courses have a strong practical element with accredited workplace component.</p> <p>GMIT and its partners IT Sligo and Letterkenny IT in the Connacht Ulster Alliance (CUA) are working towards becoming a Technological University for the West and North-West.</p>
Address	Old Dublin Road, Galway, H91 DCH9
Course/ training type	Full-time, part-time and online courses, upskilling and reskilling, lifelong learning courses, apprenticeships (Motor Engineering and Electrical Installation) and postgraduate courses (taught and research).
Website	<p>www.gmit.ie</p> <p>Further information on part-time courses www.gmit.ie/lifelong-learning/lifelong-learning-galway www.gmit.ie/lifelong-learning/lifelong-learning-mayo</p>
Contact details	<p>Email: Admissions@gmit.ie</p> <p>Phone: 091 742305 or 753161 (main)</p>

Galway Business School	
Description	Galway Business School is one of the leading independent third-level colleges in Ireland.
Address	GCI House, The Prom, Salthill, Co Galway
Course/ training type	Full and part time programmes
Website	www.galwaybusinessschool.ie
Contact details	info@galwaybusinessschool.ie

Bridge Mills Galway Language Centre

Description	<p>The school began in 1987 as a small group of teachers wishing to bring academic excellence and a high standard of personal attention to students visiting from overseas to study English in Galway. Over the past 33 years we have expanded to our present year-round, adult school of 20+ teachers and on average 150 students per week (full and part-time), but we have never forgotten the principles of the early school.</p> <p>We are delighted to be a teacher training centre for TEFL courses and are accredited by Cambridge Examinations and TIE examinations as exam centres for both international exams. The school is internationally accredited by ACELS (Irish Department of Education), QQI, EAQUALS, ALTO, MEI and Quality English.</p>
Address	The Bridge Mills, Bridge St., Galway
Course/ training type	Full-time, part-time and now online
Website	www.galwaylanguage.com
Contact details	091 566 468

The Spanish Institute

Description	The Spanish Institute is the centre of the Spanish language and Hispanic culture in Galway city. We offer Spanish lessons, face-to-face and online, at a variety of levels, from beginner to advanced.
Address	58 Dominick Street, Galway
Course/ training type	Part-time courses, face-to-face and online.
Website	www.spanishinstitute.ie
Contact details	Email: info@spanishinstitute.ie Phone: 091 456345 / 085 7247654

SOLAS eCollege

Description	eCollege offers fully online, continuous intake training programmes, funded by SOLAS.
Course/ training type	Part-time online courses
Website	www.ecollege.ie
Contact details	Email: ecollegeinfo@solas.ie Phone: 1800 855 831

Galway Technical Institute

Description	<p>The Galway Technical Institute (GTI) is one of the leading colleges of Further Education in Ireland, providing QQI Level 5 & 6 courses to over 1,100 learners annually. At GTI, courses are designed to be of immediate and practical use in the workplace or as a stepping stone to further study and higher qualifications. Everything our students learn will be valuable to them throughout their lives.</p> <p>A sample of these courses include Applied Health and Social Sciences; Art, Design & Media; Fashion; Business, Technology: Engineering and Design; I.T. & Computing; Hairdressing & Beauty; Sport & Recreation, Distance Learning Programmes and Music.</p> <p>The Institute also provides non-accredited and accredited evening classes every semester. Certification is also provided by QQI, CIDESCO, ITEC, CIBTAC, City & Guilds, FAI, GAA, Junior Trades, Senior Trades, ATI [Accounting Technician Ireland].</p>
Address	Fr. Griffin Road, The Claddagh, Galway. H91 KA49
Course/ training type	Full-time, part-time and online
Website	www.gti.ie Part-time courses www.gti.ie/parttime/courses
Contact details	gti@gretb.ie

Galway and Roscommon Education and Training Board (GRETB) Training Centre

Description	<p>The GRETB Training Centre offers adult education programmes through full time day courses, evening courses or Saturday Courses as well as blended and online learning provision and we are continuously developing new options to meet the needs of Learners and Industry.</p> <p>Courses include:</p> <p>IT: Helpdesk Fundamentals, Web Design, MySQL, CCNA, CompTIA Security+, CompTIA Cloud Essentials and Java Programming.</p> <p>Engineering: CAD/CNC Milling & Turning and Oxy-Acetylene, Arc, MIG & TIG Welding.</p> <p>Transport: Bus Driving, HGV Rigid and Artic Driving.</p> <p>Other: Manual & Computerised Payroll & Bookkeeping, Cleanroom & Packaging Operations, Pharmacy Retail Skills, Sports Recreation, ECDL, Supervisory Management, Start your own Business, Reception & Clerical Skills, Door Security & Guarding Skills, First Aid Responder, and many more.</p> <p>The Apprenticeship scheme for Galway and Roscommon is administered from the GRETB Training Centre.</p> <p>The Centre has fully equipped classrooms, IT suites and workshops. Courses are certified and accredited by national and internationally recognised examining and professional bodies – many of which, run throughout the calendar year. The Training Centre offers literacy and numeracy support services tailored to course content. The GRETB Training Centre amenities include a fully serviced canteen, WiFi, free car parking, and we are conveniently located on local bus routes.</p>
Address	Mervue Business Park, Monivea Road, Mervue, Galway
Course/ training type	Full-time, part-time and online
Website	www.gretbtrainingcentre.ie
Contact details	recruit@gretbtrainingcentre.ie

Galway Community College

Description	<p>Galway Community College of Further Education offers more than 60 part-time evening programmes over many disciplines and currently caters for approximately 500 learners annually. There is a wide range of relevant accredited and general interest programmes available every September and January. The programmes on offer are reviewed and updated bi-annually, reflecting changing demands and feedback from learners and industry. Our evening programmes support those in employment or seeking employment and provide others with the chance to explore new pursuits.</p> <p>A range of full-time courses are provided in areas such as Business/Secretarial; Design/Technology; Film/Music/Theatre; Science/Engineering; Social Care and Sport/Equine. We also provide both accredited and non-accredited evening courses each semester.</p>
Address	Wellpark, Galway, H91 K642
Course/ training type	Full-time and part-time.
Website	www.galwaycc.ie
Contact details	Mairead.wynne@gretb.ie

Galway and Roscommon Education and Training Board (GRETb) Vocational Opportunities Scheme

Description	<p>Our Vocational Training Opportunities Scheme (VTOS) is a second-chance education and training scheme for adults. Programmes are education and progression focused and vocationally oriented. Learners keep their Department of Social Protection payments and, in some cases, meal and travel allowances are available subject to individual circumstances.</p> <p>Courses provided at both Level 4 and Level 5 (NFQ) along with industry recognised accreditation in Childcare, Business Administration, Horsemanship and Horticulture - which run over the academic year from September to June with a duration between 1 to 2 years.</p> <p>Our Adult Guidance and Information Service offers impartial and confidential information, advice, guidance and counselling on the educational options available.</p>
Address	<ul style="list-style-type: none"> • VTOS FET Centre, Tuam Road, Galway H91 Y8C2 • Glinn Chata, Ros Muc, Co. na Gaillimhe • Airglooney House, Ballygaddy Road, Tuam, Co. Galway • Letterfrack, Co. Galway
Course/ training type	Full-time and part-time.
Website	www.gretb.ie/further-education-training/vtos/
Contact details	<p>Galway City - anne.corrigan@gretb.ie</p> <p>Ros Muc - Mairead.Seoige@gretb.ie</p> <p>Tuam - Michael.mcdonagh@gretb.ie</p> <p>Letterfrack - Sorcha.OTOole@gretb.ie</p>

Clarín College (GRETb)

Description	<p>Clarín College provides both second level and third level provision. Our Post Leaving (PLC) Certificate Unit strives to prepare our students for work and to enable them to achieve their full potential, whilst fostering a sense of inclusive learning.</p> <p>We aim to enable students to progress to Higher Education Institutes via a QQI award and offer courses in both Level 5 and Level 6 (NFQ) in Nursing, Healthcare Support, Early Childhood Care & Education, Office Administration (Medical Secretary), Computerised Accounts & Payroll, Animal Care and Applied Social Studies.</p> <p>We develop links with industry through innovative work experience programmes and relevant field trips and provide facilities that simulate the working world - to help students to develop the skills, knowledge and aptitude to take their place in the working world whilst encouraging life-long learning.</p>
Address	Newford, Athenry, Co. Galway, H65 KC65
Course/ training type	Full-time, blended learning.
Website	www.clarincollege.ie
Contact details	Patricia.loughnane@gretb.ie

National Adult Literacy Agency (NALA)

Description	<p>The National Adult Literacy Agency is an independent charity committed to making sure people with literacy and numeracy difficulties can fully take part in society and have access to learning opportunities that meet their needs.</p> <p>Our vision is an Ireland where adult literacy is a valued right, where everyone can develop their literacy, numeracy and digital skills, and where individuals can take part fully in society.</p> <p>We are a leading campaigning and lobbying force on adult literacy issues. We are involved in tutor training, developing teaching materials, distance education services, policy making, research and campaigns to raise awareness of the causes, extent and responses to adult literacy difficulties in Ireland.</p>
Address	Sandford Lodge, Sandford Close, Ranelagh, Dublin 6, Ireland, DO6 YF65.
Course/ training type	<p>Learn with NALA We know that sometimes it can be hard to find the time to do a course. That's the great thing about our Distance Learning Service. You can study online by yourself or work with a tutor over the phone. Or, you can do a combination of these to suit your lifestyle.</p> <p>Professional Services We provide professional services to help organisations to be more accessible to people with literacy or numeracy difficulties. There are benefits and cost savings of doing this.</p>
Website	www.nala.ie Part-time courses www.courses.nala.ie
Contact details	1800 20 20 65 or text LEARN to 50050

Skills Providers

Age Action	
Description	<p>Age Action supports and advocates for equality and human rights for all older people. Everything we do is based on a recognition of the diversity of identity and situation among older people and a concern for equality for all older people. In addressing ageing, our work includes a concern to influence perspectives on and responses to ageing. Age Action works to promote ageing in place, lifelong learning, and health and wellbeing for older people, empowering them to live as active citizens.</p> <p>As part of our fight against digital exclusion, Age Action's Getting Started Computer Training programme delivers one-to-one training on computers, tablets and smartphones to people over the age of 55 all over Ireland. Since 2006 Age Action has trained more than 38,000 older people with the assistance of thousands of volunteer tutors. In addition, the Getting Started KIT offers remote tutoring by means of phone or video call.</p>
Address	3 St. Francis Street
Website	www.ageaction.ie
Contact details	Phone: 091 527831 Email: gettingstartedgalway@ageaction.ie

Camara Education Ireland - The TechSpace Programme	
Description	<p>Camara Education Ireland is a non-profit social enterprise with a vision of an Ireland where all young people have the skills to realise their potential and confidently create their future. They are the experts in educational technology for youth development.</p> <p>TechSpace is an education programme of Camara Education Ireland. Available in Irish and in English, TechSpace offers training, development, support and opportunities for youth organisations and schools to deliver STEAM and Digital Creativity projects. The TechSpace Team at Camara Ireland provide confidence-boosting creative learning environments for educators. They empower educators in all learning spaces to be creative with technology in order to broaden skills, aspirations and opportunity for young people.</p>
Address	Áras na nGael, Sráid Dominic, Gallimh
Website	www.techspace.ie or www.camaraireland.ie
Contact Details	Jennifer Hesnan - TechSpace Programme Manager - Jenniferhesnan@camara.ie

CoderDojo & Code Club	
Description	<p>At Code Club and CoderDojo we think all children should have the opportunity to learn to code, no matter who they are or where they come from. We work with a global community of volunteers, educators, and partners to run free clubs where 7- 18 year olds build and share their ideas.</p> <p>We believe in learning through making, and our coding projects offer young people plenty of opportunities to be creative and to share their creations with each other. Code Club is part of the Raspberry Pi Foundation, a UK-based charity.</p>
Address	Dogpatch Labs Unit 1, The CHQ building, Custom House Quay, Dublin, Ireland, D01 Y6H7
Website	Code Club (https://codeclub.org/en) CoderDojo (https://coderdojo.com/) Raspberry Pi Foundation (https://www.raspberrypi.org/about/)
Contact details	darren@raspberrypi.org





